



# दिल्ली सरकारी राशन डीलर्स संघ - दिल्ली प्रदेश

कार्यालय का पता : दुकान नं. 2/3, सी 4, टी डी ए, मोस्ट, प्रथम ब्लॉक, लोरेन्स रोड, केशवपुरम, दिल्ली 35

E-mail dsrdsdelhi@gmail.com Website

## अध्यक्ष/प्रधान

शिवकुमार गंगे  
मो. 9212567435  
ई मेल skg7435@gmail.com

## महासचिव

सीता राम  
मो. 9312238830  
ई मेल

## वरिष्ठ उपसध्यक्ष

हरमोहन प्रसाद शर्मा  
मो. 9810406015  
ई मेल

## उपाध्यक्ष

मोक्ष अग्रवाल (नई दिल्ली)  
मो. 9811153175  
ई मेल

अंकुश गोयल (दुमरा)  
मो. 9560128537  
ई मेल

के.पी.त्यागी (नोध इन्स्ट)  
मो. 9910173582  
ई मेल

रमेश गंगे (सेक्टर)  
मो. 9211608223  
ई मेल

प्रेमचन्द सिधना (वेस्ट)  
मो. 9212526640  
ई मेल

श्याम सुन्दर गोयल (नोध वेस्ट)  
मो. 9311170848  
ई मेल

विमो: मॉन्ट (मोड्य वेस्ट)  
मो. 9810678574  
ई मेल

शशीक रिवल (मोड्य)  
मो. 9810316311  
ई मेल

## सचिव

श्री.एम. गुप्ता  
मो. 9311385566

बिश्नारी लाल  
मो. 9278203088

कृष्ण विशारम शर्मा  
मो. 9810630303

## कैशियर

प्रेम कुमार गोयल  
मो. 9213745545

क्रमिक संख्या DSRDS:2015/23-104

दिनांक

Date:-9<sup>th</sup> September,2015

TO,

**SHRI ARVIND KEJRIWAL,**

**HON'BLE CHIEF MINISTER OF DELHI,**

**G O N C T OF DELHI,NEW SECRETARIATE,**

**I.P.ESTATE,**

**NEW DELHI-110002**

Subject:-Representation about grievances of the Fair Price Shopkeepers of Delhi.

Respected Sir,

We are indeed grateful for the time you had given to our delegation from Delhi Sarkari Ration Dealers Sangh [DSRDS] on 30<sup>th</sup> May,2015 and had heard our various grievances especially about the need & urgency in revision of margin money payable to the FPSs of entire Delhi as the present rate of Re0.70 per kg of SFAs which is so low that none of the FPSs are economically viable. Your good self had assured that you will get it looked into this but sought some time.It is now more than three months time elapsed but

विशेष सूचना अधिकारी : राहुल अग्रवाल - 9871420213

we kept waiting for your kind indulgence in the matter which appears to have slipped your kind notice due to reasons best known to you.

Above and some other issues & grievances which affect the operations of public distribution system, our financial position, we are highlighting here below because of their significance for your appraisal and decisions on urgent basis please.

**1. DISMAL ECONOMIC VIABILITY w.r.t. MONTHLY ALLOCATION TABLE AND EXPENDITURE STATEMENT OF FPSs OF DELHI**

We once again only wish to apprise you the margin money [commission] paid to the FPSs is extremely low making every FPS suffer financially every month.

Sir, you would recall we had submitted & handed over to you total scenario of Delhi's rationing through a summary statement liked & appreciated by your good self. A copy of this presenting the position of the month of August, 2015 is enclosed herewith as an **ANNEXURE-NO I** just to recollect your memories. This is prepared on the basis of official data of the department of F&S available on its website.

You would kindly appreciate to observe that out of a total of 2284 FPSs in entire Delhi none of them is economically viable. That there are only 33 number of FPSs whose total gross monthly earnings touches Rs30,000/- at the present rate of margin money paid to them @ Re0.70 paise per/kg of the monthly allocated quantities they distribute. These FPSs are also not at all economically viable. We are saying so as the monthly expenditure they are to incur is approximately Rs33,000/-p.m. Resultantly every month their capital

base has been eroding and of late most of them at the verge of collapsation. Many of the marginal cases have already started tendering resignations out of frustration and many more to follow suit to resign by surrendering their authorization/licenses. Sir, the details of the monthly expenditure borne/to be borne by each of the FPSs is detailed in **ANNEXURE-NO II** for your ready reference & perusal.

That by virtue of adverse economic conditions faced by us we were compelled to move the Hon'ble High Court of Delhi at New Delhi and the next date of hearing is fixed on 21<sup>st</sup> September,2015 wherein the prime prayer has been for a mechanism to be evolved for fixation/revision of margin money in such a way that each FPS earns at least Rs54,000/- p.m.so that his net monthly earning works out to around Rs20,000/- to 21,000/-approx i.e, equal to a salary of class four employee of the government.

Sir, you would recall we drew your attention about an affidavit filed by you in July,2007 before the Wadhwa Commission constituted by the Hon'ble Supreme Court of India that unless each FPS in Delhi earns about Rs15,000/- diversions & leakages of subsidized food grains are bound to happen. That after a gap of eight years if we are requesting for a net monthly earning of Rs20—22,000/- we are sure you would certainly agree & appreciate it to be a fair demand. Sir, this may be feasible in case the present margin money rate is enhanced to Rs2.80 per kg and not otherwise. This was even appreciated by your good self on 30<sup>th</sup> May,2015 as well as Shri Asim Mohamad Khan, Minister of Food, GONCT of Delhi when we had explained our predicament on 2<sup>nd</sup> March, 2015 in his chamber in a

meeting. In yet another officially scheduled meeting in the chamber of Minister Food on 8<sup>th</sup> April,2015 where all the senior officers of the department of F & S/DSCSC Ltd were present.

Sir, why the noble scheme of public distribution system of the GOI of which we are an integral part, is left high & dry and neglected forcing some /a few FPSs to indulge into malpractices to somehow compensate for their expenses in running the shops by diversion of stocks in league with official machinery of the Department of F & S? We don't support any kind of such acts on the part of FPSs, but wish for honest & fair earnings for our /family's survival.

**2. MARGIN MONEY DUES DENIED FROM 1<sup>ST</sup> SEPTEMBER,2013 WHEN N.F.S.ACT,2013 IMPLIMENTED IN DELHI WITHOUT ANY JUSTIFICATION**

Sir, in Delhi the N.F.S.Act,2013 was implemented w.e.f.1<sup>st</sup> of September,2013 and our services were taken on an oral assurance, on 8<sup>th</sup> August,2013 in the SAI AUDITORIUM,LODI ROAD,NEW DELHI where training program for all the FPSs of Delhi was organized by the department of F & S, to cooperate in the implementation of the N.F.S.Act,2013 & the department would soon enhance the margin money to a reasonable level but surprisingly the department raised from Re0.35 paise per kg fixed in July,1997 or seventeen years ago to Re0.70 per kg w.e.f 1<sup>st</sup> September,2014, therefore, deliberately depriving us of even the legitimate dues for the one year services taken w.e.f.1<sup>st</sup> September,2013. We are totally disgusted and unable to digest as to whose brain child is this unfair and unreasonable way & manner of dealings at the hands of the government?

### **3. RATIONALISATION OF TAGGING OF RATION CARDS AND QUANTITY OF ALLOCATED STOCKS FOR FPSs MUST.**

Sir, the disparities amongst the FPSs in respect of monthly allocated quantities are so huge that majority of FPSs are going to be still economically not viable unless their allocated quantities get a raise enabling them to earn a net monthly earning of about Rs20,000/- or so. Alone simply raising the number of ration cards to 1,000 or 1,200 or so is not likely to help in resolving the predicament of FPSs because with the introduction of new criterion of entitlement of beneficiaries for the quantities of SFAs of AAY category and Priority Household, there has been a vast gap of quantities to be distributed by each FPS. We suggest proper rationalization of ration cards for each FPS in true letter & spirit by the department on the ground level which would help in raising the monthly allocated quantities as that will only facilitate solution for this and for this some serious thought to review the ongoing methodology would be required. In fact the monthly earnings of a FPS depend upon the quantity of SFAs they handle and not on the basis of number of ration cards. Hence we are requesting for enhancement of allocated quantities for every FPS through rationalization exercise. We can associate in the exercise your good self has to order to the Department of F&S.

That on our demand & as per Judgement of the Hon'ble High Court of Delhi at New Delhi for rationalization of ration cards in the past, instructions were issued by the department recently on 5<sup>th</sup> May, 2014 but their implementation never takes place for the

reasons not comprehensible by us & best known to the Department of F & S.

#### **4. RENEWAL OF AUTHORISATION OF FPS BE ABOLISHED**

Sir, one of the major root causes of corruption of the present system in the department relates to renewal of the authorization or license of the FPS on every three yearly basis. The Zonal Officers/Assistant Commissioners always exploit this and is a universal phenomenon well known to all, less said is the best said. Sir we had submitted a detailed letter inter alia explaining the stage by stage how corrupt methods are in practice for getting renewal of authorization/license done on 25<sup>th</sup> August,2015. A copy of the same is enclosed herewith for ready reference as an **ANNEXURE-NO III**. We humbly request your good self to abolish the system of renewal altogether in case corruption is to be eliminated or controlled. This requires policy decision at your level.

#### **5. VARNER CHARGES MENACE CONTINUES.**

That seriously aggrieved with the problem of labourers of the transport contractors engaged by the Delhi State Civil Supplies Corporation Limited[DSCSC Ltd] demanding/charging varner charges called bakshish as a right at the time of giving deliveries of SFAs at the door steps of the FPSs of amount as high as Rs10/- per quintal, we could get instructions issued from DSCSC Ltd on 24<sup>th</sup> February,2015 to all the T.Cs of DSCSC Ltd to deter the labour engaged by them from such demands but pity is that this menace continues unabated taxing about Rs38,00,000/- approximately [RUPEES THIRTY EIGHT LAKS] unofficially the fraternity of FPSs for about 3.80 lakh M.T of SFAs handled each month. Why is this not

legalized by way of charges payable by the DSCSC Ltd to the T.Cs engaged by them and FPSs saved from this menace.

#### **6. EXPLOITATION OF FPSs BY M.L.As OF AAP IN ENTIRE DELHI**

That we are noticing from daily news reports that the local area M.L.As of AAP are indulging into unfair practices of exploiting the innocent FPSs through their henchmen at the behest of M.L.As every month. This has created great fear amongst the shopkeepers and we fear these kind of activities may not turn out to be violent & give birth to law and order problem. This can be controlled by you alone by stern warning.

#### **7. NON SUPPLY OF SEALED SAMPLES OF SFAs.**

That whereas all FPSs are expected to display prominently the "samples" of SFAs issued to them for the benefit of the consumers at large but "samples" are not at all supplied to us. Even at the time of implementation of N.F.S.Act,2013 the department had issued a leaflet as per which "samples" of sugar will also be supplied for display conspicuously by the FPSs but it has never been supplied by the DSCSC Ltd who supplies sugar from their own two depots of Siraspur and Gazipur.

#### **8. RATIONALISE WORKING TIME PERIOD OF FPS INCLUDING LIFTING PERIOD FOR THE CONSUMERS**

Sir, it is not understood our services are taken round the year on whole time servant basis from 09.00 a.m. until 07.00 p.m. i.e, more than ten hours a day. Only one weekly off is allowed. Moreover in the entire year only three national level holidays

are permitted for 26<sup>th</sup> January, 15<sup>th</sup> August and 2<sup>nd</sup> October. We are not permitted any other holiday even on Baisakhi, Holi, Rakhi, Id, Janamashtmi, Dussehra, Diwali and Christmas festivals. Even on our weekly off day, we are bound to take delivery of SFAs by opening our shops. Further irony is that we are not offered any kind of facilities like medical, O.T.A, Bonus, Leave, T.A /D.A, Mobile charges, Conveyance charges or health hazard allowance for operating in dusty environment in contrast to government employees enjoying all these.

We, therefore, feel time has come to now rationalize the working days/hours of each FPS by limiting to a maximum of 15 days in a month during which SFAs should be supplied & be lifted by the card holders. We can associate in the decision making process with the department in order to evolve mutually acceptable plan.

9. **SHORT SUPPLIES OF SFAs [NO REFUNDS BUT ONLY SHORT QUANTITY BE SUPPLIED].**

Dear Sir, on many a occasions the T.Cs engaged by the DSCSC Ltd supply the SFAs short of quantities as per eligible quantities lifted by them from the depots of the F.C.I. while delivering at the FPS level. This not only adversely affects our position for risks of suspension or F.I.R. in the event of surprise checking but also puts the consumers deprived of their entitlement altogether. On the other hand we are to pursue for refunds from the DSCSC Ltd and waste lot of energy &



time. Sir we suggest only short supply be made good instead of refunds.

10. **LATE SUPPLY OF SFAs AT ODD HOURS [NEED TO SUPPLY COMPUERISED WEIGHMENT SLIP OF FCI THROUGH T.C. OF DSCSC LTD ]**

Sir, especially in East Delhi and North East Delhi the delivery of SFAs is done by the T.Cs of DSCSC Ltd at late night hours making the shopkeepers struggle at odd hours by risking their life. They bring SFAs from Narela depot of F.C.I. We have been requesting time & again that the computerized lorry weighment slips of the F.C.I. should be supplied to us to enable correlate with timing of last delivery taken by the T.Cs from the depots of F.C.I vis-à-vis time of supply being effected at the FPS level. This menace can also be resolved if DSCSC Ltd organizes its own storage capacity, which at present they don't have except for sugar.

11. **AADHAR CARD WHY MANDATORY FOR ISSUE OF RATION CARD.**

That it is not understood why the department of F&S continues to insist for AADHAR CARDS for issue of ration cards. That we are not expected to intervene in this process adopted by the department but we are aware that this is against the prohibitive judgements of the Hon'ble Supreme Court of India. This is adversely affecting us indirectly.

**12. NO FACILITY OF SUBSIDISED SFAs TO FPSs [RAILWAYS EMPLOYEES INCLUDING DEPENDENTS EVEN AFTER RETIREMENT ARE ALLOWED FREE TRAVEL FACILITY].**

Sir, we know we cannot have a legal right for SFAs to be issued to us at the issue rates but we feel it should be considered on par with similar concessions extended by many a government organizations such as Indian Railways or D.T.C.

**13. STORAGE CAPACITY CONSTRAINTS AT FPS LEVEL IN SITUATIONS OF OVERLAPPING MONTHLY ALLOCATIONS SUPPLIES OF CURRENT MONTH.**

Sir, over the last one year the policy of depositing the cost of SFAs by the FPSs vis-à-vis DSCSC Ltd depositing with the F.C.I has been revised. This has limited the delivery period to less than 20 days in a month by the DSCSC Ltd. Ten[10] days time is lost in processing purposes. As a result occasions are faced when it becomes difficult to accept fresh stocks of SFAs at the FPSs level due to storage capacity constraints.

**14. OTHER SUBSIDISED ARTICLES LIKE PULSES, ONIONS ETC BE SOLD THROUGH THE NETWORK OF FPSs.**

That in order to enhance the monthly earnings of a FPS we should be not only supplied but also permitted to sell other subsidized articles such as pulses, onions etc.

We earnestly request your honour to spare your valuable time to redress the grievances of the entire fraternity of FPSs of Delhi so that we could get an honest deal.

We pray accordingly.

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Yours faithfully,

  
[SHIV KUMAR GARG]

(PRESIDENT-DSRDS)

MOB:-9212567435,9868267435

Email id:- dsrdsdelhi@gmail.com

skg7435@gmail.com

Encl.:-a.a.

Copy with enclosures cited above for information and perusal with very humble request to cause interference at your level in the larger public interest and in the interest of sustaining public distribution system in Delhi, as we have almost exhausted all our energies by addressing several times in writing and meeting all the concerned officers of the Department of Food & Supplies, GONCT of Delhi on many occasions but of no avail at all.

1. Sh. Najeeb Jung, Hon'ble Lieutenant Governor of Delhi, Civil Lines, Delhi
  2. Shri Asim Ahmed Khan, Minister of Food, GONCT of Delhi
  3. All Members of Parliament, Delhi
  4. All MLAs of Delhi
  5. Sh. Sanjeev Khirwar, IAS, Commissioner [ F&S], New Delhi
  6. Sh. Sanjeev Khirwar, IAS, C M D, DSCSC Ltd., New Delhi
-

# DELHI SARNARI RASHAN DEALERS SAINGH DELHI

DETAIL OF ZONAL WISE FPS (FAIR PRICE SHOP) ALLOCATION OF WHEAT AND RICE

FOR THE MONTH OF AUGUST-2015

ANNEXURE - I

S.N O.	ZONE NAME	FPS HAVING ALLOCATION BETWEEN 0-50 QUANTAL	FPS HAVING ALLOCATION BETWEEN 50-100 QUANTAL	FPS HAVING ALLOCATION BETWEEN 100-200 QUANTAL	FPS HAVING ALLOCATION BETWEEN 200-300 QUANTAL	FPS HAVING ALLOCATION BETWEEN 300-400 QUANTAL	FPS HAVING ALLOCATION ABOVE 400 QUANTAL	TOTAL NUMBER OF FPS'S
1	WEST	31	57	137	62	3	0	290
2	NORTH WEST	10	30	122	91	32	5	290
3	NORTH EAST	13	69	174	62	14	6	338
4	NEW DELHI	43	46	53	5	0	0	147
5	SOUTH	22	60	150	38	12	2	284
6	SOUTH WEST	10	48	164	62	9	8	301
7	EAST	15	64	121	47	2	1	250
8	CENTRAL	14	41	81	30	6	1	173
9	NORTH	21	48	86	33	13	10	211
	<b>TOTAL</b>	<b>179</b>	<b>463</b>	<b>1088</b>	<b>430</b>	<b>91</b>	<b>33</b>	<b>2284</b>
<b>A</b>	PERCENTAGE OF ALLOCATION FOR FPS'S	<b>7.84%</b>	<b>20.27%</b>	<b>47.64%</b>	<b>18.83%</b>	<b>3.98%</b>	<b>1.44%</b>	<b>100%</b>
<b>B</b>	MAXIMUM INCOME OF FAIR PRICE SHOP @70 Rs. P. QTL.	<b>3500/-</b>	<b>7000/-</b>	<b>14000/-</b>	<b>21000/-</b>	<b>28000/-</b>	<b>30000/-</b>	MONTHLY INCOME EXCLUDING ALL EXPENSES OF FPS

\*ABOVMN MENTIONED DATA CONFIRMED FROM THE DEPARTMENTAL WEBSITE- <http://nfs.delhi.gov.in/Citizen/FPSWiseAllocation.aspx?type=MA>

ABOVE DETAIL PREPARED BY MR. RAHUL AGGARWAL AND CHECKED BY MR. SHIV KUMAR GARG AS DATA FOUND ON THE WEBSITE OF FOOD & SUPPLIES DEPARTMENT, GONCT OF DELHI

We are again giving below details of expenses incurred/to be incurred by a FPS in Delhi for ready reference & perusal as follows:-

ANNEXURE - II

A	RENT OF THE SHOP [AVERAGE] The GONCT has recently hiked the circle rates of different localities in Delhi by 20%. [Let the rental value be assessed & fixed/adopted accordingly, the only difference may be that it may be Rs10,000/- in Burari or Nand Nagri area as against Rs25,000/- in G.K or South Extension.---]	15,000/-
B	ELECTRICITY CHARGES OF THE SHOP----- At each FPS power is consumed for electronic weighing scale, exhaust fan, normal fan, tube light plus one bulb inside & one outside & now onwards it may be for the Sales Device/Machine as well--	2,000/-
C	LABOUR CHARGES OF AN UNSKILLED LABOUR AT SHOP FOR FILLING/WEIGHING ETC-----[ As per the latest minimum wages revised & fixed in Delhi w.e.f. 01" April,2014 by the Labour Department of GONCT for an unskilled labour . [Refer ANNEXURE-No IV for details]	8,554/-
D	STATIONARY CHARGES----- Each shop has to arrange stationary as per norms of the Department for cash memos/sales registers[category-wise]/ration cards register/stocks register/carbons etc	1,000/-
E	BANK DRAFT CHARGES FOR COST OF SFAs	200/-
F	LOSS OF INTEREST ON CAPITAL BLOCKED	500/-
G	METROLOGY EXPENSES ON STAMPING OF WEIGHT/SHORTAGES/DAMAGES/WEIGHMENT CHARGES AT THE TIME OF RECEIPTS OF SFAs etc	150/-
H	EXPENSES ON MAINTENANCE OF BOOKS OF ACCOUNTS/FILING OF INCOME TAX RETURNS etc.	1,000/-
I	VARNER CHARGES/BAKSHISH UNOFFICIALLY DEMANDED/CHARGED BY LABOURERS OF TRANSPORT CONTRACTORS OF DSCSC LTD AT THE TIME OF UNLOADING SFAs IN THE PREMISES OF FPSs@ Rs10/- per quintal	1,000/-
J	HIDDEN CHARGES UNIVERSALLY KNOWN TO DEPARTMENT AT THE TIME OF RENEWAL OF AUTHORISATION etc.	1,000/-
K	UNFORESEEN MISLANEOUS EXPENSES/PETROL/CONVEYANCE/MOBILE PHONE CHARGES,etc	3,000/-

TOTAL EXPENSES APPROXIMATELY [ A TO K ]

Rs 33,404/- p.m.



# दिल्ली सरकारी राशन डीलर्स संघ - दिल्ली प्रदेश

कार्यालय का पता : दुकान नं. 23, सी-4, टी.डी.ए., मार्केट, प्रथम तल, लोरेन्स रोड, केशवपुरम, दिल्ली 35

E-mail dsrdsdelhi@gmail.com Website

दिनांक 24-07-2015

अध्यक्ष/प्रधान	अशोक कुमार शर्मा
मो.	9212567435
ई मेल	akg7435@gmail.com
महारासचिव	श्रीनिवास
मो.	9312238830
ई मेल	
वरिष्ठ उपाध्यक्ष	जगदीश प्रसाद शर्मा
मो.	9910406015
ई मेल	
उपाध्यक्ष	लोकेश अर्यावाल (नई दिल्ली)
मो.	9811153175
ई मेल	
	अंकुश गौयल (ईस्ट)
मो.	9560128537
ई मेल	
	के.पी. त्यागी (नोर्थ ईस्ट)
मो.	9910173582
ई मेल	
	रवीश गंग (सेन्टर)
मो.	9211608223
ई मेल	
	प्रेम चन्द सिधला (वेस्ट)
मो.	9212526640
ई मेल	
	श्याम सुन्दर गौयल (नोर्थ वेस्ट)
मो.	9311170848
ई मेल	
	विनोद मलिक (साउथ वेस्ट)
मो.	9810678574
ई मेल	
	अशोक चिन्दल (साउथ)
मो.	9810316311
ई मेल	
सचिव	बी.एम. गुप्ता
मो.	9311385566
	भिखारी लाल
मो.	9278203088
	कृष्ण बिहारी बंसल
मो.	9810630303
कैशियर	प्रेम कुमार गोयल
मो.	9213745545

क्रमांक मुख्य DSRDS 2015/22

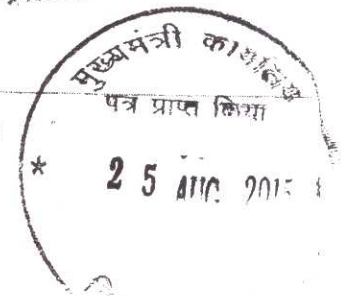
सेवा में,

श्री मान अरविन्द केजरीवाल मुख्यमंत्री महोदय,  
राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार, दिल्ली  
ए- 322, तृतीय तल, दिल्ली सचिवालय,  
नई दिल्ली

विषय - 10 जुलाई 2015 को नवभारत टाइम्स दिल्ली  
द्वारा मांगे गए सुझाव "दिल्ली को लाइसेंस राज से मुक्त  
करना है" के संदर्भ में राशन की उचित दर दुकान के  
लाइसेंस रिन्यूवल की समाप्ति हेतु सुझाव-  
महोदय,

उपरोक्त सम्बंधित विषय को समय अनुसार  
भ्रष्टाचार को समाप्त करने के लिए आपका यह एक  
प्रशंसनीय कदम है जिसका हमारी संस्था जनहित में  
आपके द्वारा मांगे गए सुझावों पर सर्व प्रथम "आपकी  
सरकार-दिल्ली सरकार" को धन्यवाद देती है, दिल्ली में  
उचित दर दुकानदारों के लाइसेंस नवीनीकरण को समाप्त  
करने के उन कारणों का उल्लेख करने का प्रयास सरकार  
की मंशा पर प्रस्तुत कर रहा हूँ :-

विशेष सूचना अधिकारी : राहुल अग्रवाल - 9871420213



यह कि दिल्ली सरकार के खाद्य एवं संभरण विभाग द्वारा विगत सन् 2006 से आधी अधूरी नियमावली पर प्रत्येक तीसरे वर्ष उचित दर दुकानों का लाइसेंस नवनीकरण किया जा रहा है जिसका विवरण उचित दर दुकानदारों ने एक ही स्वर में अपनी व्यथा को इस प्रकार वर्णित किया है जो इस प्रकार है :-

1. यह कि लाइसेंस के रिन्यूवल की तारीख से एक माह पूर्व हमें अपने जोनल ऑफिस / सहायक आयुक्त कार्यालय में जाकर रिन्यूवल के लिए 500 रुपये की फीस कटवानी होती है जिसके लिए 100-200 रुपये तक की नाजायज अदायगी कर बलि का बकरा बनना पड़ता है जोकि भ्रष्टाचार का पहला पड़ाव है इसलिए इस प्रकार की रिन्यूवल फीस का कोई महत्त्व नहीं है
2. यह की रिन्यूवल फीस कटवाने के बाद इसके लिए कार्यालय से हमें कोई भी परफोर्मा(PERFORMA) नहीं दिया जाता और हमें आयुक्त कार्यालय के बाहर बैठे वेंडरो के चक्कर में पड़कर मात्र 80 रुपये के कागजात की फाइल 400-500 रुपये में खरीद कर उनकी जेब भरनी पड़ती है यह भी हमपर अतार्किक बोझ है और इस प्रकार की प्रताडना की द्रष्टि से यह नवीनीकरण प्रक्रिया निरस्त होने योग्य है.
3. यह की इस रिन्यूवल की फाइल को मंडल कार्यालय में जमा करने के लिए ड्यरी करने हेतु सम्बंधित लिपिक को 200-500 रुपये की सेवा भेंट देनी पड़ती है इस प्रकार ही प्रत्येक सर्कल की प्रक्रिया शुरू होती है! इस कारण ऐसे रिन्यूवल का कोई महत्त्व नहीं होता, जिसकी नीव ही भ्रष्टाचार पर रखी जाती है.
4. यह कि दुकान के साइज, कोटा , मकान मालिक के बयान/NOC आदि दस्तवेज जमा करने के बाद FPS HOLDER द्वारा निरीक्षक (INSPECTOR) को इन्की भौतिक जाँच करने के नाम पर 5000-10000 रुपये देने पड़ते हैं तब कही जाकर फाइल खाद्य एवं संभरण अधिकारी (F.S.O.) के पास पहुँचती है. विडम्बना यह है कि रग्ग

दुकान की समय-समय पर होने वाली भौतिक जाँच में उपरोक्त बातों को नहीं देखा जाता इससे स्पष्ट जाहिर होता है कि यह एक मिथ्या प्रक्रिया है अतः इसे शीघ्र अति शीघ्र समाप्त कर देना चाहिए क्योंकि यह लेन-देन दुकानदार और निरीक्षक के बीच में भ्रष्टाचार के सेतु का कार्य करता है इसलिए यह रिन्यूवल समाप्त होने योग्य है.

3. यह कि इसके पश्चात खाद्य एवं संभरण अधिकारी (F.S.O.) लाइसेंसी के हस्ताक्षरों को सत्यापित करने हेतु एवं उपरोक्त जमा दस्तावेजों व सूचनाओं को उचित ठहराने हेतु अपनी फ़ीस 5000 से 10000 रुपये वसूलता है यदि राशन दुकान ठेके पर चल रही होती है तो यह राशि 10000 से 15000 हो जाती है जिससे इस विभाग के भ्रष्ट अधिकारियों और ऐसे दुकानदारों के बीच सुविधापूर्वक कालाबाजारी का खेल चलता है अतः इस प्रक्रिया का समाप्त होना आवश्यक है अन्यथा जो दुकानदार मालिक की हैसियत से अपनी दुकान खुद चला रहे हैं उन्हें भी संदेह की दृष्टि से देखा जाता है और उन्हें भी इस प्रक्रिया से कई बार गुजरना पड़ता है.

4. यह कि इसके पश्चात यह फाइल खाद्य एवं संभरण अधिकारी से सहायक आयुक्त के कार्यालय में पहुँचती है और इसके पश्चात विभाग की ओर से इससे सम्बंधित कोई भी लिखित सूचना राशन दुकानदार को नहीं भेजी जाती है जिस कारण दुकानदार सहायक आयुक्त कार्यालय के चक्कर काटता है और सम्बंधित कार्यालय के कर्मचारी इसके एवज में 2000 से 4000 रुपये तक वसूल कर जबानी तारीख तय कर देते हैं और जब उचित दर दुकानदार पुनः नियत तिथि व नियत समय पर सहायक आयुक्त कार्यालय में जाते हैं तो चपरासी को फाइल निकलने हेतु 500 रुपये देने पड़ते हैं जब जाकर फाइल सहायक आयुक्त के पास पहुँचती है.



यह कि जब सहायक आयुक्त के पास फाइल पहुँचती है तब सहायक आयुक्त को सम्बंधित फाइल को पेश करने वाला कर्मचारी यह बता देता है कि अमुक दुकान ठेके की है या फिर यह दुकान स्वयं लाइसेंसी चला रहा है, इस दुकान का कोटा कितना है, इसके पास कितने राशन कार्ड दर्ज हैं, गरीबी रेखा के कितने कार्ड हैं, इसकी कितनी शिकायतें आती हैं और इसी मापदंड पर लेन-देन की प्रक्रिया 10,000-20,000 से 40,000 तक तय की जाती है इसलिए इस प्रकार की नवीनीकरण की प्रक्रिया को भ्रष्टाचार से छुटकारा पाने हेतु बंद करना अति आवश्यक है यही एक मुख्य कारण है जो राशन दुकानदारों को भ्रष्टाचार/कालाबाजारी की खाई में धकेलता है, इसीलिए जिन दुकानदारों से अभी तक लेन देन तय नहीं हुआ है उन सभी की फाइल राशन दफ्तरों में पड़ी धुल फांक रही है अतः आपसे विनम्र निवेदन है कि ऐसी अतार्किक और भ्रष्टाचार को फैलाने वाली नवीनीकरण प्रक्रिया को तुरंत प्रभाव से समाप्त कर देना अति आवश्यक है.

गौरतलब हो कि दिल्ली में पूर्व सरकार के समय केरोसिन आयल डिपो (KOD) भी चलती थी जिसके लाइसेंस नवीनीकरण किये जाते थे परन्तु FPS's के लाइसेंस नवीनीकरण हेतु कोई प्रावधान नहीं था और ना ही DELHI SPECIFIED FOOD ARTICLES (REGULATION OF DISTRIBUTION) ORDER-1981 में FPS नवीनीकरण के बारे में कोई उल्लेख है यद्यपि FPS के AUTHORIZATION सन 2006 में कुछ विषम परिस्थितियाँ तथा भ्रष्ट अधिकारियों ने अपनी जेब गरम करने हेतु बिना सरकार की स्वीकृति (PERMISSION) के विभाग ने स्वयं पालिसी बनाकर हमें मौखिक आदेश देकर यह प्रक्रिया शुरू कर दी ! जिसका उद्देश्य केवल और केवल राशन दुकानदारों को प्रताड़ित कर उनसे अवैध उगाही/वसूली करना है जिसका पालन अक्षरतः दिल्ली के उचित दर दुकानदार करते आ रहे हैं.


चूंकि जबसे दिल्ली में CONTROL ORDER-1981 लागू हुआ है उसके बाद से वर्ष 2005 तक किसी भी राशन दुकानदार को लाइसेंस रिन्यू करने की आवश्यकता नहीं थी परन्तु वर्ष 2006 में श्री के. एस. मेहरा (आयुक्त खाद्य एवं संभरण विभाग) द्वारा नई पालिसी बनाकर यह भ्रष्टाचार का खेल शुरू किया गया!

आशा ही नहीं हमें पूर्ण विश्वास है कि "आपकी सरकार-दिल्ली सरकार" द्वारा माँगे गए सुझावों पर गहन विचार कर तथा उपरोक्त वर्णित तथ्यों को ध्यान में रखकर इस मौजूदा नवीनीकरण प्रक्रिया को समाप्त करने का आदेश पारित करेगी! यदि किसी कारण सरकार इस प्रक्रिया को समाप्त करने में असफल होती है तो दिल्ली सरकार की भ्रष्टाचार उन्मूलन नीति निराधार साबित होगी!

सधन्यवाद

संलग्न:- नवभारत टाइम्स-दिल्ली में दिए गए ज्ञापन की प्रतिलिपि

प्रेषक

  
शिवकुमार गर्ग (अध्यक्ष)

दिल्ली सरकारी राशन डीलर्स संघ —दिल्ली

मो. 9212567435

9868267435

E MAIL:- [dsrdsdelhi@gmail.com](mailto:dsrdsdelhi@gmail.com)



# दिल्ली को लाइसेंस राज से मुक्त करना है

— अरविंद केजरीवाल  
 मुख्यमंत्री, दिल्ली

1. वो कौन-कौन से लाइसेंस हैं जिन्हें समाप्त कर देना चाहिए?
- ✓ 2. किन् लाइसेंसों का वार्षिक रिन्यूअल समाप्त कर देना चाहिए?
3. लाइसेंस लेने की प्रक्रिया को कैसे सरल किया जा सकता है?

अपने सुझाव हमें जल्द लिख भेजें :

अंतिम तिथि 25 जुलाई, 2015

ईमेल: [vasanthakr@nic.in](mailto:vasanthakr@nic.in)

पता: ए-322, तीसरा तल, दिल्ली सचिवालय, नई दिल्ली

दिल्ली सरकार  
 जय की मजदूर

10, JULY - 2015. (FRIDAY) Page No. (9)





GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
OFFICE OF THE COMIM: FOOD SUPPLIES & CONSUMER AFFAIRS  
K- BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002  
(POLICY BRANCH)

No. F.3(7)/2015/PGMS/P&C/F&S/ 17 181  
To

Dated: 22/9/15

22/9/2015

Sh. Shiv Kumar Garg, President  
Delhi Sarkar Ration Dealers Society,  
Delhi Pradesh  
Shop No. 23-C4, DDA Market,  
1<sup>st</sup> floor,  
Lawrance Road, Keshav Puram,  
Delhi-110035

Sub: PGMS ID No. 201556858 dated 10/09/2015

Sir,

Reference your above subjected PGMS complaint /grievances dated 10/09/2015, the point wise reply are as under :-

1. **Dismal economic viability w.r.t. Monthly allocation table and expenditure statement of FPS of Delhi** - The matter of enhancement of margin money is under submission to the government.
2. **Margin money dues denied from 1st September, 2013 when NFS Act, 2013 implemented in Delhi without any justification** - Margin money has been paid since September, 2013 under NFSA, however enhanced margin money is being paid from the month of approval from Hon'ble L.G., GNCT of Delhi.
3. **Rationalization of tagging of ration card and quality of allocated stocks for FPSs must** - The work of Rationalization of ration cards is being done by the concerned Zonal Asstt. Commissioners.
4. **Renewal of authorization of FPS be abolished** - Renewal of FPS is a policy decision of the Govt. of NCT of Delhi which is proposed to be done on line. Letter has been sent to all Zonal ACs to expedite and no renewal be delayed.
5. **Varner charges menace continue** - As far as this allegation is concerned, in this context it is submitted that as per the agreement executed with the transport contractor it has clearly been clarified that the transporter is responsible for stacking/unloading of bags of SFAs at the Fair Price Shops without any extra charges. And if the same is being paid by the FPSs than it is their own willingness.
6. **Exploitation of FPS by MLA of AAP in entire Delhi** - Complaint is not specific.
7. **Non supply of sealed sample of SFAs** - As far as the allegation about non supply of sealed samples of SFAs at the time of delivery is concerned, it is clarified that as per agreement it is the responsibility of the contractor to collect the samples from the godowns and delivered to the FPSs at the time of delivery to the FPS holder premises and also obtain the receipt of samples alongwith the WCMV



ACP-24-Reply

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
OFFICE OF THE COMM: FOOD SUPPLIES & CONSUMER AFFAIRS  
K- BLOCK, VIKAS BHAWAN, I.P. ESTATE, NEW DELHI-110002  
(POLICY BRANCH)

No. F.3(7)/2015/PGMS/P&C/F&S/ 12784  
To

SR-51-R

Dated: 22/09/2015

Sh. Shiv Kumar Garg, President  
Delhi Sarkari Ration Dealers Sangh-  
Delhi Pradesh  
Shop No. 23-C4, DDA Market,  
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5. **Varner charges menace continue** – As far as this allegation is concerned, in this context it is submitted that as per the agreement executed with the transport contractor it has clearly been clarified that the transporter is responsible for stacking/unloading of bags of SFAs at the Fair Price Shops without any extra charges. And if the same is being paid by the FPSs than it is their own willingness.
6. **Exploitation of FPS by MLA of AAP in entire Delhi** –Complaint is not specific.
7. **Non supply of sealed sample of SFAs** - As far as the allegation about non supply of sealed samples of SFAs at the time of delivery is concerned, it is clarified that as per agreement it is the responsibility of the contractor to collect the samples from the godowns and delivered to the FPSs at the time of delivery to the FPS holder's premises and also obtain the receipt of samples alongwith the WCM

(Acknowledgement) against the delivery of the SFAs. DSCSC has been instructed to follow this strictly.

8. **Rationalize working time period of FPS including lifting period for the consumers –** It is being taken up with higher authorities or consideration by the government. It will be take up with stake holders.
9. **Short supplies of SFAs (no refunds but only short quantity be supplied-As far as the allegation about short supply of SFAs is concerned, in this connection it is clarified that no short supply receipt is accepted at godown level and in case if any compliant is received in the godown about the short supply the same is made good by the transport contractor or deduction made from their bills and paid to the concerned FPS holder as it has clearly been mention in the agreement that the transporter shall be liable to make good the value at the MSP for any shortage of goods in transit. Specific complaints can be enquired.**
10. **Late supply of SFAs at odd hours (need to supply computerized weighment slip of FCI through t.c. of DSCSC Ltd.-** As far as the allegation about the delivery of SFAs is done in the late night hours is concerned, in this connection it is submitted that all possible efforts are made at godown level for departing the trucks loaded with SFAs in time so the same may be reached to the FPSs in time but sometimes, due to heavy traffic jams on the roads, opening of no entry timings in the evening hours , operational of weekly market bazaars on different areas, besides the working hours at the godown level as well as the FPS holders. Moreover it is also mentioned that supply of SFAs is to be completed within the stipulated time period after reaching the first FPS within 3 hours and for each additional FPS within additional hours each after departure of SFAs from Godown.
11. **Aadhar Card, why mandatory for issue of ration card –** This is a policy decision of GNCT of Delhi as per provision in the NFS Act to bring in more transparency and accountability. Why ration card dealers against this is not cleared.
12. **No facility of subsidized SFAs to FPSs(Railways employees including dependents even after retirement are allowed free travel facility) -** Any family/person eligible for getting benefit under NFSA may be included under the scheme whether he/she is FPS owner/other public.
13. **Storage capacity constraints at FPS level in situations of overlapping monthly allocation supplies of current month –** Allocation is being made as per orders of Govt. of India, Distribution branch is being asked to stream line the process, if possible. Normally no overlap happens.
14. **Other subsidized articles like Pulses, Onions, etc. be sold through the network of FPSs –** Persons for sale of other items also allowed by the department vide letter No. F.3(8)/2005/F&S/P&C/160-159 dated 06/02/2014 & F.3(8)/2005/F&S/P&C/930-934 dated 05/09/2014(copy enclosed). No such proposal is under consideration of the Govt. at present.



(V. K. TRIPATHI)

Food Supply Officer (P&C)



डॉ. हर्ष वर्धन  
DR. HARSH VARDHAN



D.O. No.7.5.15-M(S&T&ES)2015

मंत्री  
विज्ञान और प्रौद्योगिकी एवं पृथ्वी विज्ञान  
भारत सरकार  
नई दिल्ली - 110001

MINISTER  
SCIENCE & TECHNOLOGY AND EARTH SCIENCES  
GOVERNMENT OF INDIA  
NEW DELHI - 110001

06 OCT 2015

Dear Shri Kejriwal ji,

I am forwarding you a copy of representation dated 9<sup>th</sup> Sept., 2015 from Sh. Shiv Kumar Garg, President, Delhi Sarkari Roshan Dealers Association-Delhi Pradesh, Shop No. 2-3, C-4, DDA Market, 1<sup>st</sup> Floor, Lawrence Road, Keshav Puram, Delhi-110035 regarding the grievances of the Fair Price Shopkeepers of Delhi. The letter is self explanatory.

I shall be grateful, if you may kindly look into the grievances at your end for necessary redressal.

With best wishes,

Yours sincerely,

Sd./-

(Dr. Harsh Vardhan)

Shri Arvind Kejriwal,  
Chief Minister,  
Government of NCT of Delhi.  
Delhi Secretariat,  
I.P. Estate,  
New Delhi - 110002

Copy to ✓ Sh. Shiv Kumar Garg, President, Delhi Sarkari Roshan Dealers Association-Delhi Pradesh, Shop No. 2-3, C-4, DDA Market, 1<sup>st</sup> Floor, Lawrence Road, Keshav Puram, Delhi-110035 for information.

(Gulshan Rai Virmani)

Addl.PS to Minister of S & T and E S